



**JOB POSTING**  
**Patient Navigator**

Cascade AIDS Project (CAP), the oldest and largest AIDS Service Organization (ASO) in Oregon and Southwest Washington, is committed to supporting and empowering all people with or affected by HIV, reduce stigma, and provide the LGBTQ+ community with compassionate healthcare. Learn more about us at <http://www.cascadeaids.org/>.

CAP is excited to announce that we are hiring an experienced full-time Patient Navigator to help provide coordinated, strengths-based navigation services to the patients at our LGBTQ+ primary health care center, Prism Health, <http://www.prismhealth.org>. The Patient Navigator works with the clinical and support staff of Prism Health to provide high-quality, coordinated, strengths-based social services consistent with the health center's commitment to providing high quality, compassionate healthcare to the LGBTQ+ community. Prism Health offers a safe, affirming, and non-judgmental space where all members of the LGBTQ+ community can obtain compassionate and culturally affirming primary care.

Responsibilities include: screening clients for psychosocial needs, eligibility for developing goal plans, implementing effective interventions and monitoring client progress; assisting clients with applications for insurance, public assistance benefits, etc., and monitoring the process from initiation through formal decision; providing information and referral to a wide range of community services; providing advocacy within multiple settings including educating clients to self-advocate when appropriate; providing problem solving interventions as needed to assist client's completion of their goals; working closely with providers and inter-disciplinary team to facilitate client care and resolve short-term needs.

This individual will work at Prism Health, in SE Portland. This is a full-time, 1.0 FTE position, which reports to the Manager of Healthcare Operations. This is a non-management, union-represented position.

**REQUIRED QUALIFICATIONS:**

- 2 years of experience working as a case manager or patient navigator or 1-year experience working as a case manager or patient navigator combined with a Bachelor's Degree in human/social services field (social work, public or community health, psychology), or related field.
- Experience providing case management (or similar) services
- Experience working with ethnic, racial, economic and sexually diverse populations and strong understanding of issues relevant to PLWHA, gay/bisexual/queer men, transgender individuals, the larger LGBTQ+ community and how those issues affect or influence service delivery.
- Demonstrated ability to effectively collaborate with colleagues in a professional environment in order to best serve the needs of a client/patient
- Excellent written and oral communication skills
- Excellent organizational and time management skills, with a strong attention to detail
- Demonstrated computer proficiency using Microsoft Office software (Word, Excel, Outlook) and working knowledge of the internet
- Ability to work independently with accountability and exercise sound judgment, discretion and professionalism at all times

**PREFERRED QUALIFICATIONS:**

- Experience working in human/social services, preferably in a clinical setting
- Master's Degree in Social Work or related field
- Knowledge of community resources in the Portland metro, including Multnomah, Washington, Clackamas counties
- Experience working with Epic (EHR)

**Compensation:** \$43,000 annually; employer-paid health, dental, vision, short-term and long-term disability and life insurance; 401(k) retirement plan with generous employer matching contribution, 125C cafeteria savings plan; generous vacation and health leave benefits.

**NOTE: This is a union represented position.**

**Closing Date: Applications will be reviewed on a continuing basis.  
Applications will continue being accepted until the position is filled.**

To apply for this position, mail, email, fax, or deliver the following documents:

- 1) A complete cover letter and resume (attached as Word or pdf) that explicitly addresses how you meet all of the required qualifications.
- 2) A completed CAP Employment application (available at <http://www.cascadeaids.org/about/careers/>) to:

Cascade AIDS Project  
Patient Navigator  
520 NW Davis St., Suite 215  
Portland, Oregon 97209

Fax: 503-223-6437

Or by email to:  
[jobs@cascadeaids.org](mailto:jobs@cascadeaids.org)

**Cascade AIDS Project is an Equal Employment Opportunity/Affirmative Action Employer  
People of color, women, LGBTQ+ individuals and people living with HIV are strongly encouraged to apply.**