CareLink is a short-term case management program that works with people living with HIV (PLWH) who are seeking extra support and advocacy to engage in HIV medical care, medical case management and mental health/substance use services.

## We prioritize PLWH who:

- Are newly diagnosed with HIV within the past 6 months & are seeking additional support to engage in HIV care
- > Have not seen a medical provider in 6+ months & are seeking support to reengage in care
- Are new to the Portland metro area
- > Are exiting incarceration & are seeking assistance in engaging in HIV services

## To complete referral:

- Please send the filled in referral form to carelink@capnw.org (or fax to 503-223-6437) using the subject line [CareLink Referral] and include any relevant client information in the body of the email.
- If this is an urgent referral, please add [TIME SENSITIVE] to the subject line.

## **Client Contact Information**

Name:	<b>Pronouns</b> : $\Box$ they/them $\Box$ she/her $\Box$ he/him $\Box$ other:
Best Phone #:	<b>Can we leave a message?</b> • Yes  • No  • Confidential (only first name of staff)

Best Email: \_\_\_\_\_\_

Can we email? 
Ves 
No

**Best Time(s) to Contact**: 

Mornings 
Afternoon 
Evenings 
Weekdays 
Weekends

Best Method of Contact: 
Phone 
Email 
Other: \_\_\_\_\_Other contact details: \_\_\_\_\_

## Additional Client Information

Date of Birth:	<b>Does the client know of this referral?</b> UYes  No
Interpretation Needed:  Yes  No	Is the client interested in CareLink?  Yes  No
If so, language?	Have they ever seen an HIV medical provider?
Current Ryan White eligibility complete:	(If yes, approx. date of most recent visit?)
□Yes □No □In process □Unsure	Have they ever taken medication for HIV?   Yes  No
Health Insurance Provider:	(If yes, approx. last time they took meds?)
	Is the client experiencing (check all that apply):
Is client a current H&SS CAP Client?	Newly Diagnosed (within last 6 months)?
□Yes □No □Unsure	$\Box$ Out of medical care for 6+ months?
	Recently/Being Released from Incarceration?
	Unstable Housing/Houselessness?
	Mental Health and/or Substance Use Needs/Challenges?

Referral Information		
Referring Agency:	Referral Date:	
Referring Contact Person:	Contact Info:	

Additional Questions?

Contact Sarah Tapp, CareLink Team Lead, at <u>stapp@capnw.org</u> / 503-278-3865 or CAP Reception at 503-223-5907.